

# Calming The Waves of Claims:

*Collecting, Reporting and Distributing Claims, Simplified*

Secure access to information, standards compliance, and processing optimization continue to be pressing issues for claims managers. To address these issues, MountainView Software developed ClaimZone Reporter® and ClaimZone Enterprise Edition®. A complete claims reporting and management package, ClaimZone tools are J2EE compliant and feature 128-bit encryption and user-defined access to ensure security. ClaimZone tools offer the convenience of accessing, processing and sharing data via the Web.

## Scalable ClaimZone Reporter

Whether claims are processed at a single site or at multiple locations around the globe, ClaimZone Reporter helps reduce the time required to accurately compile information and process First Reports.

Because it's a 100 percent Web-based application, ClaimZone Reporter makes access to current information about each of the 50 state's First Report of Injury criteria and OSHA forms, as well as general, auto liability and property claims instantaneous to help accelerate the reporting process.

While standard reporting formats are available, customized forms can be created for all claim types—workers' compensation, auto liability, property, casualty and specialty liability claims (slip and fall, falling object, false arrest, product liability, etc.).

All software updates are made to the web-based browser, eliminating the need for IT staff to install software or make database updates.

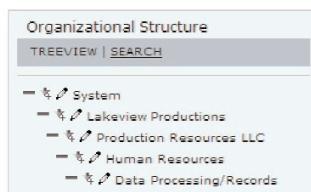
While ClaimZone Reporter can work with any third-party claim system, it is specifically designed to work with ClaimZone Enterprise Edition software.

## ClaimZone Enterprise Edition: Easing Claims Administration

Once the report is created, ClaimZone Enterprise Edition takes over to help simplify claims adjustment and administration.

Covering all lines of business: workers' compensation, auto/property/car/cart/slip and fall/falling object liability, false arrest, garage keeper, individually-designed processing screens help the adjuster pinpoint the details and better manage the claim.

An electronic data interchange (EDI) - ready application, ClaimZone Enterprise Edition facilitates sharing data between an organization and the trading partner — the state, the third-party administrator, or insurance carrier.



The intuitive "tree-view" interface, similar to Windows Explorer, makes it extremely easy to navigate through the claim. Logical icons, descriptive text links, and mouse tips help you know exactly what to do and how to do it.

## NEW FEATURES:

### NEW Rules Engine and Rules Library

*The Rules Engine allows you to customize your ClaimZone software to trigger alerts for your specific interests. The Rules Library comes with nearly 150 of the most common rules, predefined to help you customize your software, making it the most effective for your particular situation. It makes learning the software easier and your job effortless.*

### NEW Expanded Reporting Capability

*ClaimZone now features a custom reporting solution with powerful, flexible reports. You can now manipulate your data exactly how you want it, on the fly, and ready to go for next time.*

## About MountainView Software

For more than 10 years, MountainView Software, [www.mvsc.com](http://www.mvsc.com), has provided claims management and reporting software tools to help companies improve the efficiency and accuracy of claims handling. In addition to insurance, MountainView Software's customers include city/state governments, retailers, third party logistics firms, staffing agencies and many more.